



Terms and Conditions Use of lockers and cloakrooms

In the interests of safety and comfort for Crown's customers and staff, Crown management requires all persons accessing the Crown Entertainment Complex (the Complex) to store certain items. Locker and cloaking services are available for patrons for this purpose, subject to these Terms and Conditions and those printed on the cloakroom claim ticket (either of which may be changed or replaced from time to time). In the event of any inconsistency these Terms and Conditions prevail.

Bulky Items cannot be carried onto main gaming floor

Large or bulky items, such as suitcases, sports bags and equipment, backpacks, packages and boxes will, at Crown's sole discretion, generally be accommodated in the cloakrooms and the large style locker.

Items that MUST NOT be placed in lockers or cloaked

Bags, packages and other items containing articles of a perishable nature, unsealed containers, bottles or cans of liquor or other dangerous, noxious, offensive or illegal items or substances must not be placed in the lockers or cloaked.

Inspection of cloaked and non-cloaked items

Upon request by Crown, patrons must open for inspection any bag, package or other item (whether or not cloaked) which is in their possession when entering, leaving or at any time while within the Complex

Cloakroom fees

A \$5.00 fee per item will apply to Crown Signature Club Bronze members and non-Crown Signature Club customers. The cloakroom service will be available free to members of Crown Signature Club (Silver and above) upon presentation of their member card. Cloaked property cannot be claimed without the claim ticket.

Inspection of Lockers

Crown reserves the right to inspect the contents of any locker if it believes that items have been stored in the locker in contravention of these Terms and Conditions.

Locker fees

A \$2.00 fee will apply to Non-Crown Signature Club customers. The locker service is available free to Crown Signature Club customers (Bronze and above). Lockers are available at B1 level below the entrance to Gaming Floor Sante.

Locker Operation

Lockers are secured by entering a four digit code selected by the customer and inserting either \$2.00 in coins (machines accept \$1 and \$2 coins) or using the swipe reader to swipe a member's Signature Club card. Lockers are hired for a maximum period of 24 hours, at the end of which the lockers will be cleared by Crown personnel and items remaining in the locker will be regarded as being abandoned.

Abandoned Items

Lockers

Items left in lockers after 24 hours will be regarded as abandoned property and Crown will collect and place those items in its lost property section. The property will be held for seven (7) days and Crown may then dispose of or arrange for the sale of such items without further notice.

Cloakroom

Cloaked items not claimed within seven (7) days of being cloaked will be regarded as abandoned property and Crown may dispose of or arrange for the sale of such items without further notice.

Liability

Each item is placed in the cloakroom or a locker at the risk of the person placing such item. Subject to law, Crown (including its employees, agents and contractors) will not be liable for any loss or damage whatsoever and howsoever arising in connection with the use of the locker or cloakroom services.

Video Surveillance

The lockers and cloakrooms may from time to time be under video surveillance.

'Crown' means Crown Melbourne Limited ABN 46 006 973 262, and includes, where appropriate, employees, officers, agents, contractors and sub-contractors of Crown.